

# **GOD guide to lost property**

## **When is lost property open?**

Whenever GOD is open, you can hand items in and let us know about things you've lost.

For returning items, lost property opens in two phases: one before time-in on Friday, and one after time-in on Friday.

*Before time-in on Friday:* we can only return items if: (1) we've contacted you to let you know we've got something of yours (e.g. by putting a "lost property to collect" stamp on your pack, or texting you about something you've lost this event), or (2) you've lost something since getting onto site at this event and it's been handed in already.

*After time-in on Friday:* we aim to have all lost property, including all property that was handed in at previous events, accessible at or shortly after time-in on Friday.

## **Why is my pack stamped? / Why *isn't* my pack stamped?**

If we can confidently identify the owner of a piece of lost property, we'll stamp your pack to let you know there's something for you to collect (and you might have had an e-mail/FB message/carrier pigeon as well). If we think we've got an item that *might* match a description you provided on a lost property slip, we'll stamp or write on your pack to ask you to come and check.

If your pack *isn't* stamped, that doesn't mean we definitely don't have your kit – please do come to check after time-in on Friday.

## **What can I do to make it easier to get my stuff back?**

There are a few things you can do:

1. Write something we can use to identify you on your items. Your PID, wallet name, character name and phone number are all useful. You can use UV security marker – we check incoming lost property with a UV torch.
2. Add your mobile phone number, if you have one, to your PD account. Only a fairly small number of senior crew will be able to see your number. GOD will only use your number to text you if something that belongs to you is handed in.
3. When we fill out a lost property form, please give us as much detail as you can – sketches are really helpful, and so is info like “the gold’s wearing off on the back”!
4. If you have any photos of an item you’ve lost, even if they’re not very good, please e-mail them in to [lostproperty@profounddecisions.co.uk](mailto:lostproperty@profounddecisions.co.uk).

## **How long do you keep things?**

We keep items for a year after they’ve been handed in – that is, we’ll keep something that was handed in at E2 2023 until the end of E2 2024. If it’s possible to ID the owner, we can sometimes keep things longer while we sort out the best way to return them.

## **What happens after that?**

On Sunday afternoon of each event we hold “Freecycle”, where anything we’ve had in lost property unclaimed for a year is laid out somewhere near GOD. A sign is put up outside GOD on Saturday night giving specific details for that event’s freecycle. People form an orderly queue, choose an item, and then – if they like! – head around to the back of the queue for another item. We have limited storage space – this lets unclaimed things be used and loved.